

WARNING: Solicitations for Water Line Insurance

It has come to the City's attention that organizations, such as HomeServe and American Water Resources, are soliciting residents to participate in water line service agreements. While these are legitimate companies, municipal officials across the country are warning their residents to be cautious in their business dealings.

City infrastructure is the responsibility of the municipality. If a homeowner or business owner has a water leak within their own lines (not city lines), a reputable plumbing company should be called for repairs. The plumber will complete the necessary permit forms with the municipality and a follow-up inspection will be done. These companies are soliciting "insurance" against the "possibility" of a water problem. If an issue arises they will generally use local plumbers for the repairs. Obviously, owners can call on those same plumbers without having paid months or years worth of "insurance".

Your city officials are not instructing you to, or not to, do business with anyone you choose. We are just advocating caution and investigation before you do so. Prior to entering into such an agreement, completing a cost benefit analysis is suggested and appropriate.